



## An Enabling Network

Nicholas is a young man with severe Cerebral Palsy living in the United Kingdom. Despite requiring 24-hour care and being largely bed-ridden with chronic pain, Nicholas lives an extraordinarily rich life. With help from his support circle and Tyze, he studies Information and Communication Technologies, hoping to build a business as an eBay seller. He also goes to concerts, reads IT magazines, and has a blog called The Hockey Ambassador.



Nicholas does not use words to communicate and is medically fragile, so being able to do all that he does means a lot of organization. Donna, Nick's Mum, tells us that they need to run a "faultless system that allows staff to coordinate everything in Nick's life." Luckily, Nicholas's parents, coordinators, and his caregivers can use Tyze to contribute and get updated on everything from medications to personal projects that Nick has on the go.

University itself is a huge logistic responsibility. All of Nicholas's important due dates are posted to Tyze's "Calendar" feature so his team of friends and caregivers know when to be available to help him write reports and tests. As some of Nicholas's caregivers only work once in a while, a list of tasks and goals on the "Contribute" section of his Tyze site is an easy way for them to pitch in where they can on "to do's" like recording NHL games or taking him to hospital visits.

Before Tyze, all Donna had was a whiteboard in Nick's room and her own constant verbal communication to relay all of the critical elements of his day to each caregiver as he or she arrived. Now, communication is ongoing and consistent. Nicholas's young, tech-savvy caregivers respond well to the convenience of receiving updates online or on their iPhones when someone adds new content.

Nicholas is a sports fan and technology enthusiast with an admirable curiosity and high hopes for his future. With the support and involvement of his friends, family and caregivers, Tyze is playing a significant role in helping him to achieve his dreams.